

- Interpersonal skills using tact, patience and courtesy.
- Oral and written communication skills.
- Record-keeping techniques.

Ability to:

- Proficiently use hand and power tools and shop equipment related to two or more of the building trades.
- Estimate time and materials needed on a wide variety of projects.
- Determine priorities and schedule work effectively and efficiently.
- Lift heavy items.
- Keep work records and make reports.
- Understand and carry out oral and written instructions.
- Maintain cooperative working relationships with those contacted during work.
- Lead and participate in a variety of skilled activities in the installation, maintenance, repair and alteration of locks on doors and cabinets.
- Develop and implement locksmith projects.
- Train and provide work direction and guidance to assigned personnel.
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